



January 9, 2010

Re: Michelle Ray

Michelle:

On behalf of all our members, the CAW Local 2458 Office, Clerical and Technical union committee would like to express our thanks to you !

Your presentation, "How to Manage Conflict and Develop Win/Win Relationships", delivered to nearly two hundred staff members of the Windsor-Essex Catholic District School Board was an overwhelming success. Your expert advice, combined with humorous anecdotes and entertaining props held our attention throughout the entire day. This was evidenced by the standing ovation you received at the end of your presentation. In fact, over a month has passed, and we still are receiving compliments about the Professional Development Day sponsored by the PDT (Provincial Discussion Table).

Thank you for providing such timely and pertinent advice on a topic that affects everyone in our organization. Continued success to you and your team ! You deserve the BEST !

*Marc Pare*