

Re : Michelle Ray
Walkabout Seminars International

March 22, 2005

To Whom It May Concern:

We recently had the pleasure of having Michelle Ray host a full day, management workshop on "Zapping Negativity In The Workplace". From our first meeting, I was impressed with Michelle's attention to detail and sincere wish to learn as much about our agency and staff as possible in order to tailor the event to our needs.

Because of her "pre-seminar questionnaire" given to our staff ahead of time, she was able to incorporate actual examples of ongoing concerns in our workplace. This made the workshop much more relevant for our managers.

Our group consisted of 115 team leaders, middle and senior managers who although interested in the topic to be presented, were apprehensive about missing a full days work. From the moment Michelle started, she was able to engage our large group. Her presentation was lively and interactive. She created a comfortable, safe environment allowing our employees to laugh, participate, question and learn. Her knowledge of the topic was extensive and delivered with a combination of researched information and many life examples. Injecting the session with personal experience goes a long way when trying to teach and inspire a concept. Michelle has mastered this.

Michelle delivered a full day workshop with energy and humour, while covering a large amount of information in a way that allowed our employees to relate it to their daily work situations. I believe everyone was well equipped to take what they learned back to their offices and utilize the information when dealing with their respective teams and co-workers.

I have received nothing but positive feedback and many commented that Michelle Ray was the best speaker we've ever presented. I highly recommend her to your organization. She would most definitely be highly sought after.

Sincerely,
Leslie Thomson
Learning / Employment Equity Coordinator
Surrey Tax Centre
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