

Motivational speaker kicks off new season

The Comox Valley Women's Business Network (WBN) kicks off the new season with Michelle Ray.

Ray, from Melbourne, Australia, is an international motivational speaker who has spoken to thousands of people.

Walkabout Seminars International was listed as one of the top training companies by Business in Vancouver and endorsed by the Australian Customer Service Association during the 2000 Olympics. But Ray doesn't simply motivate, she offers the tools that equip businesses to succeed and excel.

On Thursday, Sept. 9, Ray will present "www.I'mNotHappy.com". This "high tech high touch" presentation covers customer service from a completely new perspective. Today, unhappy customers can tell the world if they don't like you, and the cost of losing customers has immeasurable consequences. Come find out the number one reason cus-

tomers take their business elsewhere.

Michelle Ray can make a difference in your organization:

- Build a happier, more productive workplace
- Engage your team in decision-making and build commitment to your organization's mission
- Increase individual job satisfaction and teamwork
- Enhance open, constructive communication between co-workers and management
- Motivate as a manager to keep your best people
- Recharge your team's batteries to provide outstanding customer service
- Grow your people and your profits simultaneously

The WBN meets monthly on the second Thursday (one exception this November when the meeting will be Nov. 18) at the

Coast Westerly Hotel. The dinner meeting starts at 6 p.m. with cocktails, meeting begins at 6:30. For more information please contact Deb Dewar at 703-2141 (Packables) or reserve on-line at res@thewomensbusinessnetwork.com or call 338-0113.

COMOX VALLEY RECORD

BUSINESS



THE COMOX VALLEY WOMEN'S BUSINESS Network opened the year by turning a negative into a positive: Michelle Ray's 'Imnothappy.com' presentation focused on customer service and attracted a record 100 women. The WBN's next meeting is Thursday, Oct. 14 at 6 p.m.

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