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Michelle Ray
PO Box 19669
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Dear Michelle,

Just a quick note to thank you ever so much for being a part of our Management Retreat last month in Whistler, BC. Your presentation *The Power of Personal Leadership...Attitude makes the Difference*, delivered on October 19, was absolutely spot on. Our staff talked for days afterward about your presentation and how much it hit home.

You have a wonderful ability to connect with your audience in a way that holds their attention throughout. Your presentation style, vocabulary and props all aid in delivering a powerful message – one of personal leadership where we are each individually responsible for the attitudes in the workplace and we all have the ability to control our own environment.

Our group, comprised of the 70+ senior partners and managers of our firm, attended this retreat with a view to looking ahead and planning, strategically, to grow our business. Your presentation gave them a very valuable piece to the puzzle. We all know how important and valuable staff is to any business success; you re-emphasized this message while giving these partners and managers some very simple tools in the way of delegation and feedback that they can easily implement to reward and retain their key people.

Again, thank you for being a part of our annual management retreat and we look forward to opportunities to work with you again in the future.

Yours truly,

BDO Dunwoody, LLP

Shelley Rathie, CHRP
Director, Human Resources
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