



Special Announcement

Michelle Ray, “The Attitude Adjustor”, to visit Australia

I am excited to let you know that I will be returning to Australia between May 18 and June 1, 2009 as well as July 6 -14, 2009. I will be available for speaking engagements. I will also be visiting my family who live in Sydney, where I spent most of my life, before moving to Canada in 1994. All international travel is covered! This is a great opportunity to take advantage of significant savings on your investment in professional development for your organisation or upcoming conference!

Important note: *Date flexibility!* Please make sure you contact us if you are planning a conference or in-house workshop in or around any of these dates to check availability

Example of industry sectors/ideal clients and audiences:

- Administrative professionals
- I.T. help-desk staff
- Front-line customer service, call-centre operations
- Leadership roles, first - time managers & supervisors
- Government employees
- Healthcare professionals
- Sales professionals, financial & insurance sectors

Most requested Keynote Topics, Seminars and Educational Sessions:

- “The Power of Personal Leadership...Attitude Makes the Difference”
- “Operation Co-Operation”...How to get along like a house on fire without burning down the house”
- “World Class Service Excellence...Have an Attitude of Gratitude with Customers”
- “Adjusting Attitudes in the New, Multigenerational Workplace”

About your presenter, Michelle Ray

Known as “The Attitude Adjustor”, Michelle Ray is a leadership and workplace motivation specialist who demonstrates a deep understanding of team dynamics, interpersonal communication, workplace morale, and personal accountability. Michelle has worked with hundreds of leaders and their teams by helping them create effective relationships and positive workplaces. She is a sought - after international keynote speaker, seminar leader and author; having earned the designation [*“Certified Speaking Professional”*](#); held by less than 500 people world-wide.

For bookings and to check availability for upcoming Australia speaking tour, please contact either myself or Erin Spencer directly via email: info@michelleray.com or call us 0011-1-604-677-5272. Please visit our website: www.michelleray.com We look forward to working with you to make your event an outstanding success!

Michelle Ray

“Michelle’s commitment to meeting the client’s needs has no limit! Her presentation to our 1400 employees and leadership team was electric! She is a world class professional speaker that I would highly recommend to anyone, anytime.”
...Anda M. Dima, Education Consultant, Learning and Development, Regina Qu’Appelle Health Region, Canada